

Office-Level Industrial Door Awareness Training



DURATION

HALF DAY

10:00 - 14:30

LOCATION

STOCKPORT

training centre

FORMAT

PRACTICAL

demonstrations

Confidence comes from familiarity.

Many office-based and customer-facing colleagues support industrial door enquiries every day, yet may never have seen the equipment in operation.

This practical half-day course closes that gap.

Delivered in front of live industrial doors and GfA motors, it builds useful understanding, clearer communication and better judgement, without turning delegates into engineers.



PRACTICAL AWARENESS - NOT INSTALLER TRAINING

Delegates are not taught fault-finding, diagnostics or repairs. The focus is context, the ability to ask better questions and knowing when to involve an engineer

What your team will gain

1 SEE THE BIGGER PICTURE

Understand how sectional industrial doors operate and how the main systems fit together.

2 SPEAK THE LANGUAGE

Recognise key components, lift types and the terminology used in everyday conversations.

3 SUPPORT WITH CONFIDENCE

Handle common enquiries more clearly and capture information that helps the next person act.

4 KNOW WHEN TO ESCALATE

Build awareness of motors, controls and safety - and recognise when engineer input is needed.

Who should attend

- Office-based and administrative colleagues
- Customer service and sales teams
- Operations, scheduling and coordination roles
- New starters or anyone building industry confidence

Course at a glance

Duration: Half day, 10:00 - 14:30

Lunch: Provided

Location: Indupart Training Centre, Stockport

Format: Practical demonstrations and discussion

Better understanding. Better conversations.

Give your office team the confidence to support customers and engineers more effectively.

BOOK OR ENQUIRE

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